#### **Thank You**

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## CENTENNIAL, COLORADO

#### Melanie Morgan, Innovation Team Data Analyst City of Centennial

#### GLOBAL CITY TEAM CHALLENGE SUPER ACTION CLUSTER SUMMIT February 1 – 2, 2017 | Portland, Oregon



#### THE FIRST AND LAST MILE PROBLEM









## WHAT CAN YOU DO?

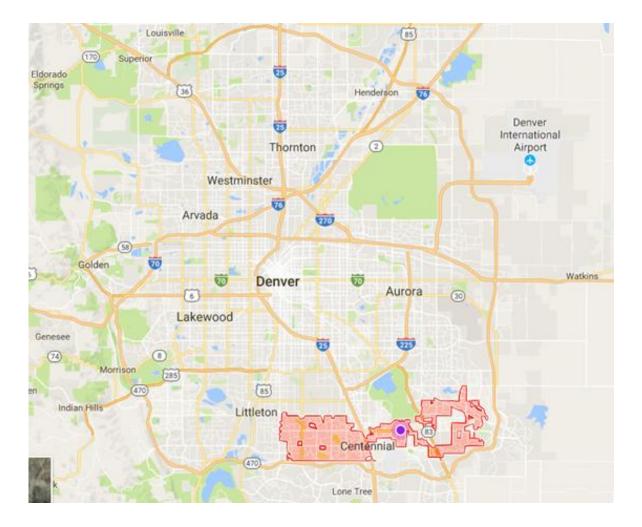
- Ideas related to scale up
- Ideas related to operations model
  - Numbers and diversity of partnerships
- Ideas around marketing
- Private partners to operate and maintain



# **CURRENT CONDITIONS**



#### CENTENNI-WHO?



- 106,000 residents
- 2 light rail lines to downtown
  - Runs along I-25, bisects the City
- Contract model city 65 FTE
- Suburban land use
- No historic town center



### COMMUTE PATTERNS





#### RTD (REGIONAL TRANSPORTATION DISTRICT)

- Bus lines in this area cut
- Current Call-n-Ride service has a per-trip subsidy of \$21
  - Not responsive to real-time demand
  - Vans fill up and people are turned away during rush hours





#### DRY CREEK STATION





## PILOT PHASE I



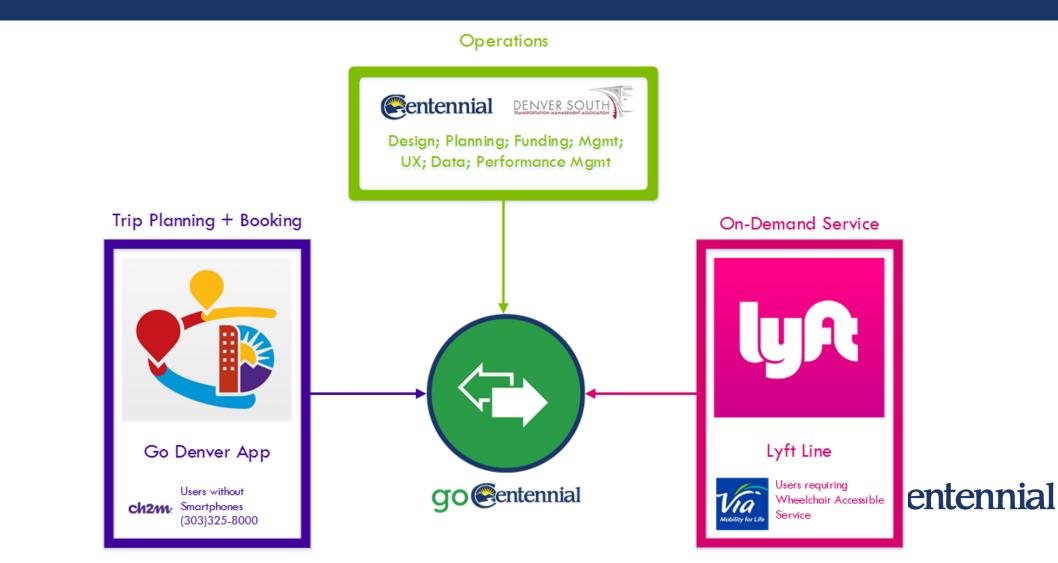
#### GOALS

- Encourage light rail ridership
- Reduce first and last mile subsidy compared to existing RTD Call-n-Ride
- Research latent demand for free first and last mile trips





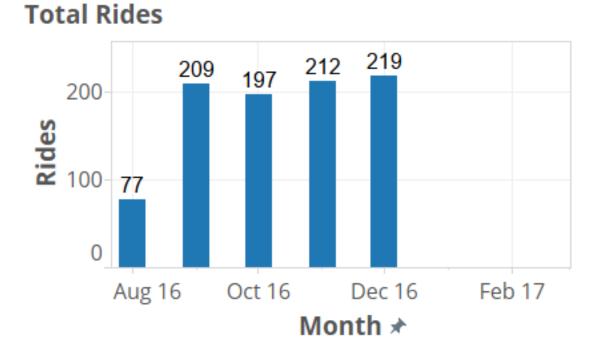
#### PARTNERSHIPS



#### SERVICE DESIGN



#### TOTAL RIDES



914 total rides given

About 10 rides per day



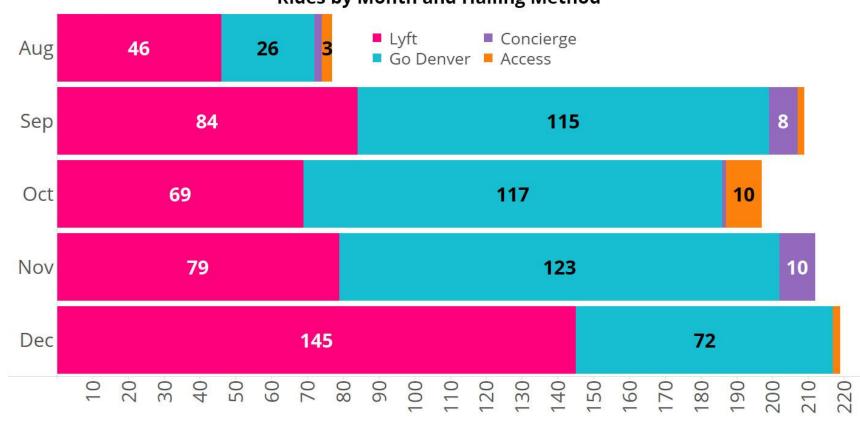
#### RIDERSHIP

105 unique riders

 $64\% \text{ have used the service} \\ \text{more than once} \\$ 



#### HAILED RIDES



**Rides by Month and Hailing Method** 



**Rides** 

#### DESTINATIONS







#### COST

	Cost	Trips
Lyft Line	\$4,454.20	897
Access	\$34,076.06	17
Dry Creek Call-	\$106,819.00	4,934
n-Ride	(this period, 2015)	(this period, 2016)



#### COST

# If the Go Centennial model were to supplant the existing Call-n-Ride, it could provide the same number of trips for about



of the cost.



# PILOT PHASE 2 THEASK RETURNS



## **KEY PILOT FINDINGS**

- Better utilization of accessible vehicle
- More marketing
- Operations and maintenance not as simple as we hoped



#### OUR ASSETS

- Available funding
- High political interest
- Pilot phase 1 learnings
- Can leverage existing partnerships



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- Available funding
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## THANKYOU

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## WHAT CAN YOU DO?

- Ideas related to scale up
- Ideas related to operations model
  - Numbers and diversity of partnerships
- Ideas around marketing
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